

Housing Community Supports: Funding and Other Resources

211 Alameda County: Centralized source for health, housing and human services resources

General Flexible Funding

- Home Stretch Housing Assistance Fund: flexible source of funding to help Alameda County eligible consumers and their families obtain and maintain long-term, stable housing of their choice. [Home Stretch | EveryOneHome.org](https://www.homestretch.org)
- Season of Sharing (SOS): one-time assistance to help people experiencing an unexpected housing crisis, such as delinquent rent, mortgage, or utility payments. [Season of Sharing \(alamedacountysocialservices.org\)](https://www.alamedacountysocialservices.org)
- Alameda County Community Development Agency Rapid Re-Housing Programs: [REPORTS - Housing & Community Development Department - CDA - Alameda County \(acgov.org\)](https://www.acgov.org)
- [Catholic Charities of the East Bay](https://www.catholiccharitiesoftheeastbay.org) can help with back rent or utilities (max 3 months) provided the applicant can substantiate a one-time crisis that is no fault of their own, and has a source of income moving forward. Email: Housingservices@cceb.org, phone: 925-825-3099
- [Stay Housed Bay Area](https://www.stayhousedbayarea.org) launched in October 2023 and seeks to help people at risk of homelessness access a wide range of resources meant to keep them housed
- [ECHO Housing Rental Assistance Program](https://www.echohousing.org) assists AC residents with move-in costs or delinquent rent due to a temporary financial setback
 - Restrictions: must be a family with minor children, a veteran, a mother in her second trimester or later, a person 55 or older, a disabled adult, a DV survivor, or an emancipated youth

Utilities/Water

- [PG&E discount programs](#):
 - **California Alternate Rates for Energy Program (CARE)**. A monthly discount of 20% or more on gas and electricity. Participants qualify through income guidelines or if enrolled in certain public assistance programs.
 - **Family Electric Rate Assistance Program (FERA)**. A monthly discount of 18% on electricity only. Must be a household with three or more people. Participants qualify through income guidelines.
- [PG&E Relief for Energy Assistance through Community Help \(REACH\)](#) can provide an energy credit for up to \$300 based on the past due bill
- [Spectrum Community Services Low Income Home Energy Assistance Program \(LIHEAP\)](#): LIHEAP is a federally-funded program to help low-income households pay their energy bills. Assistance is in the form of a direct payment to the utility company on behalf of an eligible applicant. Eligibility is based on the household's total monthly income. Federal LIHEAP funds are for households with low incomes and high energy costs, prioritizing households with elderly, disabled persons and/or children five and under. Contact: 510-881-0300

- [EBMUD Customer Assistance Program](#): can help pay a portion of the water bill for qualified low-income residential customers. Contact: 866-403-2683
- [Catholic Charities of the East Bay](#) can help with back rent or utilities (max 3 months) provided the applicant can substantiate a one-time crisis that is no fault of their own, and has a source of income moving forward. Email: Housingservices@cceb.org, phone: 925-825-3099

Internet Access

- Comcast Internet Essentials / Affordable Connectivity Program: Low-cost and no-cost internet service, computers, and training for qualifying applicants. [Free Internet from Xfinity with Internet Essentials](#)

Cell Phones

- Assurance Wireless: federal LifeLine assistance program that provides eligible low-income individuals with a free phone and monthly services. [Lifeline Phone Service | Assurance Wireless](#)
- SafetyNet Wireless: Lifeline program that provides free and low-cost cell phone and service plans to qualifying California residents. [SafetyNet Wireless | Lifeline Phone Plans | Affordable Connectivity](#)
- California LifeLine Program: state program that provides discounted home phone and cell phone services to eligible households. [Home Page - California LifeLine](#)

Domestic Violence

- Clients who are or have been victims of domestic violence are encouraged to contact the National Domestic Violence Hotline at 1-800-799-7233, or a local domestic violence shelter, for assistance in creating a safety plan. For persons with hearing impairments, that hotline can be accessed by calling 1-800-787-3224 (TTY).

Local Crisis Lines:

- A Safe Place: 510-536-7233
- Building Futures with Women and Children: 1-866-292-9688
- Crisis Support Services of the East Bay: 1-800-309-2131
- Ruby's Place: 888-339-7233
- Tri-Valley Haven: 1-800-884-8119 or 925-449-5842
- Center for Domestic Peace: 415-924-6616; 415-924-3456 (Español)
- WOMAN, Inc. – referrals (SF): 415-864-4722; 877-384-3578 (Español)
- Next Door: 408-279-2962
- Family Violence Law Center Mobile Response Team: 1-800-947-8301
- Queer Asian Women and Transgender Hotline: 877-751-0880
- Bay Area Women Against Rape: 510-845-7273
- Safe Alternatives to Violent Environments (SAVE): 510-794-6055
- [Domestic Violence Resource Guide for Alameda County](#)

- Clients who have been victims of sexual assault may call the Rape, Abuse & Incest National Network's National Sexual Assault Hotline at 800-656-HOPE, or visit the [online hotline](#)
- Clients who are or have been victims of stalking seeking help may visit the National Center for [Victims of Crime's Stalking Resource Center](#)
- Clients who have been victims of sexual assault may call the Rape, Abuse & Incest National Network's National Sexual Assault Hotline at 800-656-HOPE, or visit the [online hotline](#)

Income

- Alameda County Social Services Agency: financial assistance, employment and training, and supportive services. [Work & Money \(alamedacountysocialservices.org\)](#)
- CalWORKS Homeless Assistance at California Department of Social Services for families in the CalWORKS program. May include 2 months of back rent. [CalWORKs Homeless Assistance](#)
- [Increasing Your Client's Income to Expand Housing Options: Quick Guide](#)

Legal Advice

- HCS clients who have Medi-Cal coverage through Alameda Alliance for Health may be eligible for legal services with Bay Area Legal Aid. To refer a client for these services, please see the referral guidance sent from BayLegal to HCS supervisors.
- Legal Advice Line (Bay Area Legal Aid): free legal hotline available to qualified low-income residents living in the Bay Area. [Get Help - Bay Area Legal Aid - Legal Advice Line \(LAL\) \(baylegal.org\)](#)
- [East Bay Community Law Center](#): Has a team focused on housing that "focuses on defending eviction lawsuits brought against low-income tenants, as well as enforcement of local rent and eviction control ordinances...emphasizes defense of long-term tenancies to preserve the value of rent-controlled units. EBCLC also prioritizes subsidized tenancies such as those in Section 8 and conventional public housing programs, as well as on behalf of tenants with disabilities".

Other legal resources/contacts:

1. BayLegal Legal Advice Line: 1-800-551-5554, <https://baylegal.org/>
2. BayLegal Tenants Rights Line: 1-888-382-3405
3. BayLegal Health Consumer Center Line: 1-855-693-7285
4. Centro Legal de la Raza: 510-437-1554, <https://www.centrolegal.org/>
5. Eviction Defense Center: 510-452-4541, <https://www.evictiondefensecenteroakland.org/>
6. Homeless Action Center: 510-775-0035, <https://homelessactioncenter.org/>
7. Legal Assistance for Seniors: 510-832-3040, <https://www.lashicap.org/>
8. Asian Pacific Islander Legal Outreach: 510-251-2846, <https://www.apilegaloutreach.org/>

Reentry

- Root & Rebound Reentry Advocates [Get Support – Root & Rebound \(rootandrebound.org\)](http://rootandrebound.org)
- Impact Justice Homecoming Project: provides subsidies to homeowners in exchange for renting a room at an affordable rate to someone returning home from prison. [The Homecoming Project - Impact Justice](#)
- Alameda County Public Defender’s Office and East Bay Community Law Center Clean Slate Program: Helps clean up Alameda County Criminal records. [Clean Slate | Public Defender | Alameda County \(acgov.org\)](#)
- Bay Area Legal Aid [reentry online referral form](#)
- [St Vincent de Paul](#): job training and professional support to individuals from low-income, re-entry and at-risk populations who face barriers to employment

Low- and No-Cost Furniture

- [Alameda County General Services Agency, Property & Salvage \(P&S\)](#): Community-Based Organizations (CBOs) with 501c3 tax status, and that have County contracts, can obtain surplus County property at no cost. Others can visit P&S during business hours and pay “pennies on the dollar” for surplus property; cost and availability is determined by P&S. For more information, visit <https://gsa.acgov.org/local-services/property-salvage> or contact:
 - Alycia Young, Departmental Facilities Manager, (510) 383-2688 or alycia.young@acgov.org
 - Herenna Strong, Administrative Support Manager, (510) 567-8134 or shufen.strong@acgov.org

Food

- [St. Vincent de Paul](#)- Free hot lunch served Tuesday through Saturday, 10:45am to 12:45pm

Home Modifications

- [Safe at Home](#): Provides modifications and minor repairs in the house so tenants can move about their home safely. Modifications include grab bars, raised toilet seat adapters, shower stools, handheld showers, stair railings, smoke, fire and carbon monoxide detectors

Cleaning and Hauling

- Waterfront Cleaning provides janitorial services. They also will contract out with residents individually as needed for deep cleaning / inspection emergencies so they can retain housing.
 - Contact: Joseph Thomas, waterfrontcleaningservice@gmail.com / 415-961-4256
- Ideal Restoration, Inc., 1499 Evans Avenue, SF, 94124
 - Contact: Cory Roth, 415-933-9681 or 800-379-6881, cory@idealsf.com
- Green Source Janitorial, 2625 Middlefield Rd, #664, Palo Alto, 94306

- Contact: Daniel Petrosian, 650-488-8100, contact@greensourcejanitorial.com
- Green Clean a Scene, 3400 MacArthur Blvd, Oakland, 94602
 - Contact: Rahima Walker, 510-529-5061, greencleanasap@gmail.com
- LH Haul: Lloyd Hall: 510-812-2566, lloydahall@yahoo.com
- vanishsolutions.com, 559-341-1140

Other

- [Fremont Family Support Services](#) (510-574-2021) can support Tri-cities residents with referrals for complex case management and resource consultation